## Voluntary Product Accessibility Template<sup>®</sup> (VPAT<sup>®</sup>) International Edition

#### Version 2.3 (Revised) - April 2019

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#### Table Information for VPAT<sup>®</sup> Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# ABBYY Accessibility Conformance Report International Edition

VPAT<sup>®</sup> Version 2.3 (Revised) – April 2019

#### Name of Product/Version:

ABBYY FineReader PDF 15 (version 15.0.113.3764) desktop application

#### **Product Description:**

A desktop application for conversion of documents of various formats to various formats and PDF editing. See more information at <a href="https://www.abbyy.com/finereader/">https://www.abbyy.com/finereader/</a>

#### **Report Date:**

May 2020

#### **Contact Information:**

https://www.abbyy.com/contacts/

Support E-Mail: <u>help@abbyy.com</u>

Support URL: <u>https://support.abbyy.com/</u>

#### Notes:

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

#### **Evaluation Methods Used:**

Testing is based on general product knowledge

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report |
|--|--------------------|
| Web Content Accessibility Guidelines 2.0   | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Web Content Accessibility Guidelines 2.1   | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018  | (Yes)              |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) | (No)               |

#### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### Table 1: Success Criteria, Level A

Notes: ICT does not support the authoring tool requirements, as it gives the opportunity to create accessible content, it does not guide the users to do so.

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| 1.1.1 Non-text Content(Level A)Also applies to:EN 301 549 Criteria9.1.1.1 (Web)10.1.1.1 (Non-web document)11.1.1.1.1 (Open Functionality Software)11.1.1.1.2 (Closed Functionality Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web) (Software)504.2 (Authoring Tool)602.3 (Support Docs)                              | Web: Partially supports<br>Electronic Docs: Partially<br>supports<br>Software: Partially supports<br>Closed: Does not support | <ul> <li>Web: Non-text content without a text alternative is present, but this content is not essential for the use of web-documentation</li> <li>Electronic Docs: Non-text content without a text alternative is present, but this content is not essential for the use of documentation</li> <li>Software: Some user interface elements are not available for Screen Readers, such as: <ul> <li>Recent Comparisons</li> <li>Some warning and errors messages</li> <li>Switching between different program modules</li> <li>Other non-essential scenarios</li> </ul> </li> <li>Closed: for the elements of the user interface, which are closed to screen reading, no pre-recorded speech alternative is provided</li> </ul> |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A)Also applies to:EN 301 549 Criteria9.1.2.1 (Web)10.1.2.1 (Non-web document)11.1.2.1.1 (Open Functionality Software)11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web) (Software)504.2 (Authoring Tool)602.3 (Support Docs) | Not applicable  | ICT does not utilize time-based media   |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| 1.2.2 Captions (Prerecorded) (Level A)         Also applies to:         EN 301 549 Criteria         9.1.2.2 (Web)         10.1.2.2 (Non-web document)         11.1.2.2 (Open Functionality Software)         11.1.2.2 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         201 (Web) (Software)         501 (Web) (Software)         504.2 (Authoring Tool)         602.3 (Support Docs)                                 | Not applicable   | ICT does not utilize time-based media   |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)         Also applies to:         EN 301 549 Criteria         9.1.2.3 (Web)         10.1.2.3 (Non-web document)         11.1.2.3.1 (Open Functionality Software)         11.1.2.3.2 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs) | Not applicable   | ICT does not utilize time-based media   |
| 1.3.1 Info and Relationships       (Level A)         Also applies to:       EN 301 549 Criteria         • 9.1.3.1 (Web)       10.1.3.1 (Non-web document)   | Web: Supports<br>Electronic Docs: Supports<br>Software: Partially supports<br>Closed: Does not support | Electronic Docs: User documentation is available in<br>html format<br>Software: Some user interface components and options<br>might not be easily understood in terms of structure<br>and relationships |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--|--|
| <ul> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  | Closed: for the elements of the user interface, which<br>are closed to screen reading, no pre-recorded speech<br>alternative is provided |
| 1.3.2 Meaningful Sequence (Level A)         Also applies to:         EN 301 549 Criteria         9.1.3.2 (Web)         10.1.3.2 (Non-web document)         11.1.3.2.1 (Open Functionality Software)         11.1.3.2.2 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Evised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs) | Web: Supports<br>Electronic Docs: Supports<br>Software: Partially supports | Software: scanning scenarios might have illogical order of tools reading, etc.   |
| 1.3.3 Sensory Characteristics(Level A)Also applies to:EN 301 549 Criteria9.1.3.3 (Web)10.1.3.3 (Non-web document)11.1.3.3 (Open Functionality Software)11.1.3.3 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)   | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports           |  |

| Criteria  | Conformance Level  | Remarks and Explanations                      |
|---|--|---|
| <ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |   |
| 1.4.1 Use of Color (Level A)Also applies to:EN 301 549 Criteria9.1.4.1 (Web)10.1.4.1 (Non-web document)11.1.4.1 (Open Functionality Software)11.1.4.1 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)  | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |   |
| 1.4.2 Audio Control (Level A)Also applies to:EN 301 549 Criteria9.1.4.2 (Web)10.1.4.2 (Non-web document)11.1.4.2 (Open Functionality Software)11.1.4.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs) | Not applicable   | ICT does not utilize automatic audio playback |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul> <li>2.1.1 Keyboard (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Partially supports<br>Closed: Does not support | <ul> <li>Software: Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including: <ul> <li>It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only, some specific operations are not supported</li> <li>It is impossible to draw and resize recognition areas with a keyboard (it is only possible to use automatic page analysis),</li> <li>Styles modification in Style Editor dialog is not accessible from a keyboard.</li> <li>Some specific operations are not supported.</li> </ul> </li> </ul> |
| 2.1.2 No Keyboard Trap (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>9.2.1.2 (Web)<br>10.2.1.2 (Non-web document)<br>11.2.1.2 (Open Functionality Software)<br>11.2.1.2 (Closed Software)<br>11.8.2 (Authoring Tool)<br>12.1.2 (Product Docs)<br>12.2.4 (Support Docs)<br>Revised Section 508<br>501 (Web)(Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs)   | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports                                       |  |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>9.2.1.4 (Web)   | Software: Does not support   | Software: Keyboard shortcuts are strictly defined and cannot be changed by the user.   |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>  |  |   |
| <ul> <li>2.2.1 Timing Adjustable (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Not applicable   | No tasks are time-limited except for the time-limit of<br>the product usage in some modes like trial, which falls<br>into the 20 hour exception.      |
| • 11.2.2.2 (Open Functionality Software)  | Web: Not applicable<br>Electronic Docs: Not applicable<br>Software: Supports | Web: Such information is not used<br>Electronic Docs: Such information is not used<br>Software: Only essential animation and auto-updating<br>is used |

| Criteria  | Conformance Level         | Remarks and Explanations                       |
|---|---------------------------|--|
| 504.2 (Authoring Tool)  |                           |  |
| 602.3 (Support Docs)  |                           |  |
| 2.3.1 Three Flashes or Below Threshold (Level A)                    |                           |  |
| Also applies to:  |                           |  |
| EN 301 549 Criteria   |                           |  |
| • 9.2.3.1 (Web)   |                           |  |
| <ul> <li>10.2.3.1 (Non-web document)</li> </ul>                     |                           |  |
| <ul> <li>11.2.3.1 (Open Functionality Software)</li> </ul>          | Web: Supports             |  |
| <ul> <li>11.2.3.1(Closed Software)</li> </ul>                       | Electronic Docs: Supports |  |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                         | Software: Supports        |  |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>                           |                           |  |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                           |                           |  |
| Revised Section 508   |                           |  |
| <ul> <li>501 (Web)(Software)</li> </ul>                             |                           |  |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                          |                           |  |
| 602.3 (Support Docs)  |                           |  |
| 2.4.1 Bypass Blocks (Level A)                                       |                           |  |
| Also applies to:  |                           |  |
| EN 301 549 Criteria   |                           |  |
| • 9.2.4.1 (Web)   |                           |  |
| • 10.2.4.1 (Non-web document) – Does not apply                      |                           |  |
| • 11.2.4.1 (Open Functionality Software) – Does not apply           |                           |  |
| <ul> <li>11.2.4.1 (Closed Software) – Does not apply</li> </ul>     | Web: Does not support     | Web: There is no mechanism to bypass blocks of |
| • 11.8.2 (Authoring Tool)   |                           | repeated content                               |
| • 12.1.2 (Product Docs)   |                           |  |
| • 12.2.4 (Support Docs)   |                           |  |
| Revised Section 508   |                           |  |
| <ul> <li>501 (Web)(Software) – Does not apply to non-web</li> </ul> |                           |  |
| software  |                           |  |
| • 504.2 (Authoring Tool)  |                           |  |
| 602.3 (Support Docs) – Does not apply to non-web docs               |                           |  |
| 2.4.2 Page Titled (Level A)   | Web: Supports             |  |
| Also applies to:  | Electronic Docs: Supports |  |

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| Criteria  | Conformance Level                          | Remarks and Explanations                             |
|---|--|--|
| EN 301 549 Criteria   |  |  |
| • 9.2.4.2 (Web)   |  |  |
| <ul> <li>10.2.4.2 (Non-web document)</li> </ul>   |  |  |
| <ul> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> </ul>                     |  |  |
| <ul> <li>11.2.4.2 (Closed Software) – Does not apply</li> </ul>                                 |  |  |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>   |  |  |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>   |  |  |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>   |  |  |
| Revised Section 508   |  |  |
| <ul> <li>501 (Web)(Software)</li> </ul>   |  |  |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>  |  |  |
| 602.3 (Support Docs)  |  |  |
| 2.4.3 Focus Order (Level A)   |  |  |
| Also applies to:  |  |  |
| EN 301 549 Criteria   |  |  |
| • 9.2.4.3 (Web)   |  |  |
| • 10.2.4.3 (Non-web document)   |  |  |
| • 11.2.4.3 (Open Functionality Software)  | Web: Supports                              |  |
| • 11.2.4.3 (Closed Software)  | Electronic Docs: Supports                  | Software: navigation sequences do not affect meaning |
| • 11.8.2 (Authoring Tool)   | Software: Not applicable                   | or operation   |
| • 12.1.2 (Product Docs)   |  |  |
| • 12.2.4 (Support Docs)   |  |  |
| Revised Section 508   |  |  |
| <ul> <li>501 (Web)(Software)</li> <li>504 2 (Authorize Teel)</li> </ul>                         |  |  |
| <ul> <li>504.2 (Authoring Tool)</li> <li>(02.2 (Support Dool)</li> </ul>                        |  |  |
| 602.3 (Support Docs)  | 1  |  |
| 2.4.4 Link Purpose (In Context) (Level A)   |  |  |
| Also applies to:<br>EN 301 549 Criteria   | Mahi Supporte                              |  |
| • 9.2.4.4 (Web)   | Web: Supports<br>Electronic Docs: Supports |  |
| <ul> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> </ul>                          | Software: Supports                         |  |
| <ul> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> </ul> |  |  |
| <ul> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> </ul>  |  |  |
| - 11.2.4.4 (010300 JULWALC  | David 12 - 6 22                            |  |

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| Criteria  | Conformance Level  | Remarks and Explanations |
|---|--|--------------------------|
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |                          |
| <ul> <li>2.5.1 Pointer Gestures (Level A 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul> </li> </ul>               | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |
| <ul> <li>2.5.2 Pointer Cancellation (Level A 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |
| 2.5.3 Label in Name (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>9.2.5.3 (Web)  | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports | -<br>                    |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3 (Open Functionality Software)</li> <li>11.2.5.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>   |  |  |
| <ul> <li>2.5.4 Motion Actuation (Level A 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> </ul>   | Not applicable   |  |
| <ul> <li>3.1.1 Language of Page (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Partially supports<br>Electronic Docs: Supports<br>Software: Partially supports<br>Closed: Not applicable | Web: Language is available, but the representation<br>might not be standardized<br>Software: current interface language is available<br>through options dialogs<br>Closed: Closed functionality does not contain text in<br>human language |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports   |  |
| <ul> <li>3.2.2 On Input (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Does not support   | Software: Windows might open automatically without<br>the user being advised of the behavior   |
| 3.3.1 Error Identification (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>- 9.3.3.1 (Web)<br>- 10.3.3.1 (Non-web document)  | Web: Not applicable<br>Electronic Docs: Not applicable<br>Software: Partially supports<br>Closed: Does not support | Web: there is no way to input an error<br>Electronic Docs: there is no way to input an error<br>Software: there is a sound signal for mistakes, but some<br>error messages might not be available to screen<br>readers |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  | Closed: there are no mechanisms to notify of errors in closed functionality input |
| <ul> <li>3.3.2 Labels or Instructions (Level A)</li> <li>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Not applicable<br>Electronic Docs: Not applicable<br>Software: Supports | Web: does not require user input<br>Electronic Docs: does not require user input  |
| <ul> <li>4.1.1 Parsing (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul> </li> </ul>   | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports             |   |

| Criteria  | Conformance Level  | Remarks and Explanations                                |
|---|--|---|
| <ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>   |  |   |
| 602.3 (Support Docs)  |  |   |
| <ul> <li>4.1.2 Name, Role, Value (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Partially supports | Software: Notifications of change may not be supported. |

#### Table 2: Success Criteria, Level AA

Notes:

| Criteria   | Conformance Level | Remarks and Explanations              |
|--|-------------------|---------------------------------------|
| 1.2.4 Captions (Live) (Level AA)                           |                   |                                       |
| Also applies to:   |                   |                                       |
| EN 301 549 Criteria  |                   |                                       |
| • 9.1.2.4 (Web)  | Not applicable    | ICT does not utilize time-based media |
| <ul> <li>10.1.2.4 (Non-web document)</li> </ul>            |                   |                                       |
| <ul> <li>11.1.2.4 (Open Functionality Software)</li> </ul> |                   |                                       |
| <ul> <li>11.1.2.4 (Closed Software)</li> </ul>             |                   |                                       |

| Criteria  | Conformance Level  | Remarks and Explanations              |
|---|--|---------------------------------------|
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |                                       |
| 1.2.5 Audio Description (Prerecorded) (Level AA)         Also applies to:         EN 301 549 Criteria         9.1.2.5 (Web)         10.1.2.5 (Non-web document)         11.1.2.5 (Open Functionality Software)         11.1.2.5 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         12.2.4 (Support Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs) | Not applicable   | ICT does not utilize time-based media |
| 1.3.4 Orientation (Level AA 2.1 only)Also applies to:EN 301 549 Criteria9.1.3.4 (Web)10.1.3.4 (Non-web document)11.1.3.4 (Open Functionality Software)11.1.3.4 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508 – Does not apply   | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                                       |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul> <li>1.3.5 Identify Input Purpose (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5 (Open Functionality Software)</li> <li>11.1.3.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports                     |  |
| 1.4.3 Contrast (Minimum) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>9.1.4.3 (Web)<br>10.1.4.3 (Non-web document)<br>11.1.4.3 (Open Functionality Software)<br>11.1.4.3 (Closed Software)<br>11.8.2 (Authoring Tool)<br>12.1.2 (Product Docs)<br>12.2.4 (Support Docs)<br>Revised Section 508<br>501 (Web) (Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs)   | Web: Supports<br>Electronic Docs: Supports<br>Software: Partially supports           | <ul> <li>Software: Most elements in the product interface inherit user selected display attributes with some exceptions, including</li> <li>Reversing the color schemes are applied to processed document: document image and recognized text is displayed as is.</li> <li>Some icons are noncontract during high-contrast themes using</li> </ul> |
| 1.4.4 Resize text<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.4 (Web)<br>• 10.1.4.4 (Non-web document)<br>• 11.1.4.4.1 (Open Functionality Software)<br>• 11.1.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)  | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports<br>Closed: Supports | Software: Supported through standard system options<br>Closed: Supported through standard system options   |

| Criteria  | Conformance Level  | Remarks and Explanations                           |
|---|--|--|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |  |  |
| 1.4.5 Images of Text (Level AA)         Also applies to:         EN 301 549 Criteria         9.1.4.5 (Web)         10.1.4.5 (Non-web document)         11.1.4.5.1 (Open Functionality Software)         11.1.4.5.2 (Closed Software) – Does not apply         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs) | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports<br>Closed: Supports |  |
| <ul> <li>1.4.10 Reflow (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10.1 (Open Functionality Software)</li> <li>11.1.4.10.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>           | Web: Supports<br>Electronic Docs: Supports<br>Software: Does not support             | Software: Minimum application width is 640 pixels. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only)<br>Also applies to:  | Web: Supports<br>Electronic Docs: Supports<br>Page 21 of 32                          |  |

| Criteria   | Conformance Level  | Remarks and Explanations |
|--|--|--------------------------|
| EN 301 549 Criteria<br>9.1.4.11 (Web)<br>10.1.4.11 (Non-web document)<br>11.1.4.11 (Open Functionality Software)<br>11.1.4.11 (Closed Software)<br>11.8.2 (Authoring Tool)<br>12.1.2 (Product Docs)<br>12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply   | Software: Supports   |                          |
| 1.4.12 Text Spacing (Level AA 2.1 only)         Also applies to:         EN 301 549 Criteria         9.1.4.12 (Web)         10.1.4.12 (Non-web document)         11.1.4.12 (Open Functionality Software)         11.1.4.12 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         2.2.4 (Support Docs)         Revised Section 508 – Does not apply | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |
| 1.4.13 Content on Hover or Focus<br>(Level AA 2.1 only)Also applies to:<br>EN 301 549 Criteria• 9.1.4.13 (Web)• 10.1.4.13 (Non-web document)• 11.1.4.13 (Open Functionality Software)• 11.1.4.13 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs)Revised Section 508 – Does not apply  | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |
| 2.4.5 Multiple Ways (Level AA)<br>Also applies to:   | Web: Supports  |                          |

| Criteria  | Conformance Level  | Remarks and Explanations |
|---|--|--------------------------|
| <ul> <li>EN 301 549 Criteria</li> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>  |  |                          |
| <ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> <li>2.4.6 Headings and Labels (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |
| <ul> <li>2.4.7 Focus Visible (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> </ul> </li> </ul>   | Web: Supports<br>Electronic Docs: Supports<br>Software: Supports |                          |

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> 3.1.2 Language of Parts (Level AA) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially supports<br>Electronic Docs: Partially<br>supports | Web: All content on one page in presented in one<br>language. See 3.1.1 Language of page<br>Electronic Docs: All content on one page in presented in<br>one language. See 3.1.1 Language of page |
| <ul> <li>3.2.3 Consistent Navigation (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul> </li> </ul>  | Web: Supports<br>Electronic Docs: Supports                        |  |

| Criteria   | Conformance Level        | Remarks and Explanations                           |
|--|--------------------------|--|
| 504.2 (Authoring Tool)   |                          |  |
| <ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>    |                          |  |
| 2.4 Consistent Identification (Level AA)                                     |                          |  |
| Also applies to:   |                          |  |
| EN 301 549 Criteria  |                          |  |
| • 9.3.2.4 (Web)  |                          |  |
| <ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>             |                          |  |
| <ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>  |                          |  |
| <ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>              | Web: Supports            |  |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                                  |                          |  |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>                                    |                          |  |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                                    |                          |  |
| Revised Section 508  |                          |  |
| <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul> |                          |  |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                                   |                          |  |
| <ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>    |                          |  |
| 3.3 Error Suggestion (Level AA)  |                          |  |
| Also applies to:   |                          |  |
| EN 301 549 Criteria  |                          |  |
| • 9.3.3.3 (Web)  |                          |  |
| <ul> <li>10.3.3.3 (Non-web document)</li> </ul>                              | Web: Not applicable      |  |
| <ul> <li>11.3.3.3 (Open Functionality Software)</li> </ul>                   | Electronic Docs: Not     | Web: No input is required                          |
| <ul> <li>11.3.3.3 (Closed Software)</li> </ul>                               | applicable               | Electronic Docs: No input is required              |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                                  | Software: Not applicable | Software: There are no suggestions for errors      |
| 12.1.2 (Product Docs)  |                          | Software. There are no suggestions for errors      |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                                    |                          |  |
| Revised Section 508  |                          |  |
| • 501 (Web)(Software)  |                          |  |
| 504.2 (Authoring Tool)   |                          |  |
| 602.3 (Support Docs)   |                          |  |
| 3.4 Error Prevention (Legal, Financial, Data) (Level AA)                     | Web: Not applicable      | Web: No such functionality is included             |
| Also applies to:   | Electronic Docs: Not     | Electronic Docs: No such functionality is included |
| EN 301 549 Criteria  | applicable               | Software: All such submissions are reversible      |

| Criteria  | Conformance Level  | Remarks and Explanations |
|---|--------------------|--------------------------|
| • 9.3.3.4 (Web)   | Software: Supports |                          |
| <ul> <li>10.3.3.4 (Non-web document)</li> </ul>                             |                    |                          |
| <ul> <li>11.3.3.4 (Open Functionality Software)</li> </ul>                  |                    |                          |
| <ul> <li>11.3.3.4 (Closed Software)</li> </ul>                              |                    |                          |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                                 |                    |                          |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>                                   |                    |                          |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                                   |                    |                          |
| Revised Section 508   |                    |                          |
| <ul> <li>501 (Web)(Software)</li> </ul>                                     |                    |                          |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                                  |                    |                          |
| 602.3 (Support Docs)  |                    |                          |
| 4.1.3 Status Messages (Level AA 2.1 only)                                   |                    |                          |
| Also applies to:  |                    |                          |
| EN 301 549 Criteria   |                    |                          |
| • 9.4.1.3 (Web)   |                    |                          |
| <ul> <li>10.4.1.3 (Non-web document) – Does not apply</li> </ul>            |                    |                          |
| <ul> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> </ul> | Not applicable     |                          |
| <ul> <li>11.4.1.3 (Closed Software) – Does not apply</li> </ul>             |                    |                          |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                                 |                    |                          |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>                                   |                    |                          |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                                   |                    |                          |
| Revised Section 508 – Does not apply  |                    |                          |

#### Table 3: Success Criteria, Level AAA

Notes: ICT was not evaluated for AAA.

#### **Revised Section 508 Report**

Notes: all evaluation was made for the software and it's supportive documentation. The content used in the software (e.g. documents created by third-parties and opened in FineReader 15) might not meet the same criteria.

#### Chapter 3: <u>Functional Performance Criteria</u> (FPC)

| Criteria                              | Conformance Level  | Remarks and Explanations   |
|---------------------------------------|--------------------|--|
| 302.1 Without Vision                  | Supports           |  |
| 302.2 With Limited Vision             | Supports           |  |
| 302.3 Without Perception of Color     | Supports           |  |
| 302.4 Without Hearing                 | Not applicable     | The ICT does not utilize audio in the user interface   |
| 302.5 With Limited Hearing            | Not applicable     | The ICT does not utilize audio in the user interface   |
| 302.6 Without Speech                  | Not applicable     | The ICT does not utilize speech input in the user interface  |
| 302.7 With Limited Manipulation       | Partially supports | <ul> <li>Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including: <ul> <li>It is impossible to edit text using</li> </ul> </li> <li>PDF Editor, add comments to PDF document using a keyboard only, <ul> <li>It is impossible to draw and resize areas with a keyboard (it is only possible to use automatic page analysis),</li> <li>Styles modification in Style Editor dialog is not accessible from a keyboard.</li> <li>Some specific operations are not supported.</li> </ul> </li> </ul> |
| 302.8 With Limited Reach and Strength | Not applicable     | No manual mode of operation which requires reach or strength is provided   |

| Criteria   | Conformance Level | Remarks and Explanations      |
|--|-------------------|-------------------------------|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not support  | No such features are provided |

#### Chapter 4: <u>Hardware</u>

Notes: This chapter is not applicable for the product and thus has been deleted.

#### Chapter 5: <u>Software</u>

| Criteria  | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA      | See WCAG 2.x section                | See information in WCAG 2.x section   |
| 502 Interoperability with Assistive Technology  | Heading cell – no response required | Heading cell – no response required   |
| 502.2.1 User Control of Accessibility Features  | Not applicable                      | ICT is not a platform software  |
| 502.2.2 No Disruption of Accessibility Features | Supports                            |   |
| 502.3 Accessibility Services                    | Heading cell – no response required | Heading cell – no response required   |
| 502.3.1 Object Information                      | Partially supports                  | Some user interface elements are not<br>available for Screen Readers, such as:<br>• Recent Comparisons<br>• Some warning and errors<br>messages<br>• Switching between different<br>program modules   |
| 502.3.2 Modification of Object Information      | Supports                            |   |
| 502.3.3 Row, Column, and Headers                | Supports                            |   |
| 502.3.4 Values                                  | Supports                            |   |
| 502.3.5 Modification of Values                  | Partially supports                  | Keyboard access is supported for main<br>scenarios of the product, but there are a<br>few areas of the program that are not<br>accessible from the keyboard including:<br>It is impossible to edit text using<br>PDF Editor, add comments to PDF<br>document using a keyboard only, |

| Criteria                              | Conformance Level  | Remarks and Explanations  |
|---------------------------------------|--------------------|---|
|                                       |                    | <ul> <li>It is impossible to draw and resize<br/>areas with a keyboard (it is only possible to<br/>use automatic page analysis),</li> <li>Styles modification in Style Editor<br/>dialog is not accessible from a keyboard.</li> <li>Some specific operations are not<br/>supported.</li> </ul>   |
| 502.3.6 Label Relationships           | Supports           |   |
| 502.3.7 Hierarchical Relationships    | Does not support   | Such relationships are not available for<br>assistive technology. For example, a group<br>of check-boxes for languages in the<br>Recognition Languages settings does not<br>have such a relationship to the parent item<br>(e.g. "Natural languages").  |
| 502.3.8 Text                          | Supports           |   |
| 502.3.9 Modification of Text          | Supports           |   |
| 502.3.10 List of Actions              | Partially supports | For some objects in the documents the list<br>of actions is only available through context<br>menu  |
| 502.3.11 Actions on Objects           | Partially supports | For some objects in the documents the list of actions is only available through context menu  |
| 502.3.12 Focus Cursor                 | Supports           |   |
| 502.3.13 Modification of Focus Cursor | Partially supports | <ul> <li>Keyboard access is supported for main scenarios of the product, but there are a few areas of the program that are not accessible from the keyboard including: <ul> <li>It is impossible to edit text using PDF Editor, add comments to PDF document using a keyboard only,</li> <li>It is impossible to draw and resize areas with a keyboard (it is only possible to use automatic page analysis),</li> </ul> </li> </ul> |

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
|   |                                     | <ul> <li>Styles modification in Style Editor<br/>dialog is not accessible from a keyboard.</li> <li>Some specific operations are not<br/>supported.</li> </ul>   |
| 502.3.14 Event Notification   | Not supports                        | Some progress bars (e.g. during OCR process) are not available to assistive technology.  |
| 502.4 Platform Accessibility Features   | Not applicable                      | ICT is not a platform or platform software   |
| 503 Applications  | Heading cell – no response required | Heading cell – no response required  |
| 503.2 User Preferences  | Partially supports                  | <ul> <li>Most elements in the product interface<br/>inherit user selected display attributes<br/>with some exceptions, including</li> <li>Reversing the color schemes are<br/>applied to processed document: document<br/>image and recognized text is displayed as<br/>is.</li> <li>Some icons are noncontract<br/>during high-contrast themes using</li> </ul> |
| 503.3 Alternative User Interfaces   | Not applicable                      | An application does not provide an<br>alternative user interface that functions as<br>assistive technology   |
| 503.4 User Controls for Captions and Audio Description                              | Heading cell – no response required | Heading cell – no response required  |
| 503.4.1 Caption Controls  | Not applicable                      |  |
| 503.4.2 Audio Description Controls  | Not applicable                      |  |
| 504 Authoring Tools   | Heading cell – no response required | Heading cell – no response required  |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")   | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section  |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Supports                            |  |
| 504.2.2 PDF Export  | Does not support                    | Export to PDF/UA-1 is not supported  |

| Criteria        | Conformance Level | Remarks and Explanations                 |
|-----------------|-------------------|--|
|                 |                   | While creating such content is possible, |
| 504.3 Prompts   | Does not support  | there are no guides or templates that    |
|                 |                   | prompt to do so.                         |
| 504.4 Templates | Not applicable    | No templates are provided in the ICT     |

### Chapter 6: <u>Support Documentation and Services</u>

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 601.1 Scope  | Heading cell – no response required | Heading cell – no response required   |
| 602 Support Documentation  | Heading cell – no response required | Heading cell – no response required   |
| 602.2 Accessibility and Compatibility Features                   | Supports                            | Documentation includes information<br>about shortcut keys for using program<br>features.  |
| 602.3 Electronic Support Documentation                           | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                            | Documentation is provided in HTML<br>format (.htm) online at<br>http://help.abbyy.com and is accessible<br>directly from the product.<br>The same documentation is available in<br>PDF format at ABBYY Web site |
| 603 Support Services   | Heading cell – no response required | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                            |   |
| 603.3 Accommodation of Communication Needs                       | Supports                            | User can reach support via e-mail or Web-<br>form   |

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